“Light Commercial” Concrete Floor System Warranty

Slide-Lok® concrete floor systems, when installed by a Slide-Lok factory trained applicator in light industrial or retail show room applications (“Light Commercial”), are backed by a five (5) year pro-rated warranty against peeling, flaking, delamination, and against any abnormal yellowing, fading or color change due to the effects of UV sunlight or overhead lighting. This warranty contains certain exclusions and limitations as set forth below. Customers may call Slide-Lok at 1-800-835-1759 to confirm an applicator’s status as a Slide-Lok factory trained applicator.

Warranty Claim Procedures. A claim under this warranty may be made by calling Slide-Lok at 800-835-1759. The purchaser must retain original sales order and receipt to make a valid claim. Any claim under this warranty shall be deemed waived, unless the original purchaser gives notice within thirty (30) days following discovery of a potential warranty claim. Customer shall allow Slide-Lok or Slide-Lok’s representative up to sixty (60) days to inspect and make repairs under this warranty.

Remedies. Slide-Lok’s sole responsibility under this warranty shall be the cost of replacement materials to fix or repair the failed areas only, using Slide-Lok provided flooring materials. A representative of Slide-Lok must be present to assess the failed area and judge the cause and mode of failure prior to any fix or repair. The duty to fix or repair only the damaged areas shall be the sole and exclusive remedy granted under this warranty.

Limitations. Light Commercial does not include concrete floors that are used for manufacturing, mixing, packaging, shipping, storing, filling or dispensing chemicals and does not include concrete floors that experience heavy industrial traffic. Slide-Lok’s warranty is limited to the materials applied to the Light Commercial concrete floor and does not include the floor or substrate itself. Where waterproofing is the intent, this warranty is limited to the replacement of materials under the conditions outlined above. Slide-Lok’s only responsibility will be to furnish replacement materials free of charge for any faulty material. **The floor coating system is for decorative and wear surface protection only and is not intended as a membrane to protect against seepages or discharge of contaminants.** This warranty does not cover damage or abnormal wear caused by studded tires or mechanical damage caused by dropped tools or other equipment and does not include damage caused by battery acids. Purchaser shall have and execute a daily clean up procedure to clean up spills and splashes of fluids or contaminants on the coated surfaces. Failures by external causes such as acts of God, fire, welding or other burns, mechanical impact damage, hydrostatic water pressure, chemical spills or abnormal use of the floor are not covered by this warranty. This warranty excludes damage to the coating resulting from defective or improperly prepared substrates, building or structure settling, substrate cracking, moisture below the coating material, efflorescence, hydrostatic pressure, or mechanical and external physical abuses that constitute abuse other than normal wear and tear. Proper concrete surface preparation is achieved by mechanical grinding machines that remove all previous coatings, sealers, laitance, efflorescence, water repellants, curing compounds, oils, grease, fats, waxes, non-visible soluble salts and any other impediments to adhesion. The resulting receiving surface must have a profile of 50 to 120 grit, a neutral pH of 7 and not exceed 3 pounds of moisture evaporation over 24 hours per 1,000 sq.ft. using the calcium chloride test. Slide-Lok is not responsible for concrete cracking due to substrate movement or existing cracks in substrate; crack/substrate are not under warranty regardless of whether same was repaired during original installation or not. There is no warranty for cracks or crack repair. Areas repaired under this warranty may vary in color and texture from areas originally installed which are not repaired. This limited warranty shall not apply in the case of improper substrate construction, exposure of the products to solvents and/or higher concentrations of acids other than that moisture from within, under or adjacent to the concrete surface.

Pro-Rated Replacement. The 5 year warranty will be pro-rated based on remaining useful life.

In no event shall Slide-Lok’s liability under this warranty exceed the cost of replacement materials, or return of the original purchase price, for the products which may prove to be defective under normal use and service, provided such a claim is made within the time frame set forth above. This warranty shall be void if in the sole good faith judgment of Slide-Lok any such failures or damages are caused by structural movement, unforeseen moisture in concrete, natural disasters; the wrongful conduct of any other person; subsequent alterations or additions and failure to exercise reasonable care in maintaining surfaces coated by Slide-Lok’s products. Note: Slide-Lok IS NOT RESPONSIBLE FOR DEFECTIVE DRAINAGE. IT IS UNDERSTOOD THAT WHERE GRADING OR ABRASION REPAIR IS DONE THERE MAY BE MINIMAL PUDDLING.

Slip Resistance Additives. Any surface can be slippery under certain conditions. Slide-Lok recommends the use of slip resistance additives in all floor systems that may be exposed to wet, oily, or greasy conditions. In no event shall Slide-Lok be responsible for injury incurred in a slip and fall situation. It is the purchaser’s sole responsibility to provide for their own safety and the safety of their guests and invitees. Purchaser shall be solely responsible for determining suitability and amount of slip resistance additives that are necessary. While Slide-Lok coating systems may help provide a slip and skid resistant surface when dry, there is no guarantee that someone will not slip while walking on areas coated with our material. Slide-Lok therefore assumes no responsibility for slip-fall accidents. If added, the slip-resistant additive only improves slip resistance by approximately 50%.

Transferability. This warranty is granted to the original purchaser and is not transferable to any other party nor to a subsequent purchaser of the property.

DISCLAIMER. Slide-Lok SHALL NOT BE LIABLE FOR CONSEQUENTIAL DAMAGES (SUCH AS BUT NOT LIMITED TO LOSS OF USE OF THE FLOOR OR THE BUILDING’S CONTENTS OR SURROUNDINGS OR LOSS OF USE OR TIME AND INCONVENIENCE) OR ANY INCIDENTAL EXPENSES RESULTING FROM THE ABOVE EXPRESSED WARRANTY OR ANY IMPLIED WARRANTY. SLIDE-LOK’S LIABILITY HEREUNDER IS EXPRESSLY LIMITED TO THE COST OF MATERIAL FOR REPAIR OR REPLACEMENT OF DEFECTIVE MATERIALS AND SHALL NOT EXTEND TO OR INCLUDE ANY CONSEQUENTIAL OR INCIDENTAL OTHER DAMAGES OF ANY KIND OR CHARACTER. Slide-Lok shall not be liable for damage to or destruction of any real or personal property resulting from defects in the work performed and/ or the materials provided pursuant to this contract. Slide-Lok makes no expressed or implied warranties of merchantability or fitness for a particular purpose which warranties are hereby expressly disclaimed and excluded. The original purchaser hereby expressly waives any claim to additional charges. This Limited Warranty supersedes any other warranty or other representation, whether written, oral or implied, heretofore made between the parties.

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